



Position: Network Operations Engineer

Brief Job Description

Responsible for ensuring network connectivity of all GridSecurity-managed facilities. Deploys new infrastructure, manages configurations, and performs troubleshooting of network appliances, including but not limited to, firewalls, VPN concentrators, routers, and switches. Monitors the health of network devices utilizing a variety of tools and techniques, while providing swift response to any identified network issues. Maintains network documentation, including network diagrams, configuration baselines, and backup configurations. Directly supports and reports to the Lead Infrastructure Security Architect and Lead Security Solutions Architect.

Specific Job Responsibilities

We measure GridSME's success by the caliber of people on our team, and the quality of work they produce. You will be expected to drive teamwork and collaboration with the entire GridSME team. Specific areas of focus:

- GridSecurity managed security services
 - Support day-to-day operations including, but not limited to, responding to operational network issues, deploying new infrastructure, and continually improving network reliability
 - Support project initiatives, such as evaluating, deploying, configuring, and managing network operations technology that allows GridSec to operate in an effective and efficient manner, providing visibility to network health
 - Assist the team building and documenting processes and procedures to manage the security services line of business
- GridSecurity consulting work
 - Assist the team with existing client work related to all aspects of our cyber security services
 - Assist our compliance team with the technical facets of NERC CIP
- Business Development
 - Work with our team to connect with potential clients that we can help
 - Develop services that add value to current and potential clients
 - Leverage your business relationships to help grow the GridSME client list
 - Develop relationships and industry contacts to assist clients' adaptation to a changing energy world
- Challenge our status quo
 - Work on areas of the company in need of focus and improvement
 - Assist the GridSecurity Team Leads by identifying areas of improvement that support our strategic direction



- Growth
 - Attend conferences, forums, training, and industry engagements that help further brand the practice and demonstrate credibility

Why GridSME?

We are a young, fast-growing company in an industry undergoing historic technological and economic changes. GridSME desires to be the intersection between what our people are passionate about and what our clients' value. We are a place where our people grow, do meaningful work, and achieve their professional goals. To do that, we have built a strong team and family which operates in a flexible and candid environment. The perfect blend of autonomy and teamwork. We are all business owners thanks to our profit-sharing program.

Compensation

This is a full-time position earning a competitive salary, performance-based cash bonuses, and our annual company-wide profit sharing. GridSME also offers its employees' health insurance benefits, health savings accounts, flexible spending accounts, and a 6% 401(k) match.